

# Are you participating in the **EQUAL – PAY** Program ?

The annual enrollment for NEW participants will end on June 30th.

**EQUAL-PAY** is a program for Residential Customers that equalizes monthly utility payments eleven (11) months of the year.

Join the many others who enjoy benefits such as:

- *having your previous utility bills used to calculate an equal amount you will pay for eleven (11) months*
- *paying any balance due in the twelfth (12<sup>th</sup>) month*
- *receiving a refund in the twelfth (12<sup>th</sup>) month, if you over-paid*
- *budgeting your monthly bills more accurately*
- *automatically continuing in the **DIRECT-PAY** program, if you are currently enrolled*

If you are currently enrolled in the **EQUAL-PAY PROGRAM**, please disregard this notice.

To enroll in the **EQUAL-PAY** program, fill out the information on the reverse side and return with your next utility payment or drop it off at the Utility Business Office located in City Hall.

**EQUAL-PAY** is a payment option offered to the customers of the Jasper Municipal Utilities.

# **EQUAL - PAY**

## AGREEMENT FOR EQUAL PAYMENT PLAN

Customer Name(s): \_\_\_\_\_

Utility Account Number: \_\_\_\_\_ Telephone: \_\_\_\_\_

Utility Service Address: \_\_\_\_\_

Billing Address (if different): \_\_\_\_\_

I/We request enrollment into the **EQUAL-PAY** program. I/We understand and agree that this plan is for Residential Customers only, that I/We must have at least 12 months of billing history at the same location before enrollment can be effective and that the previous months of July through June each year will be used to determine my **EQUAL-PAY** amount, that if I/We relocate within the Jasper Utilities system during the period this agreement is in effect, my **EQUAL-PAY** amount may be adjusted to reflect differences between the two locations, and that the **EQUAL-PAY** period will be July through May with June being the "settlement" month.

I/We also understand and agree that enrollment must be completed before June 30<sup>th</sup> for the first **EQUAL-PAY** billing in July, that participation in the program will continue from year-to-year without having to re-enroll, that I/We will receive a letter before the July billing each year stating the **EQUAL-PAY** amount and my/our responsibilities under this agreement, and that my/our account must be current at the time of enrollment and before the first billing in July of each year. I/We understand and agree that my/our account must be "settled" with the June bill each year and that if there is a balance due, said balance must be paid by the due date on said bill, or if I/We have overpaid my/our account, said overpayment will be refunded, thereby starting the next **EQUAL-PAY** period with a current status.

I/We further agree that I/We will always make payment on or before the due date stated on the bill and that if any payment is delinquent or your check is returned for insufficient funds, this agreement will be terminated, late payment penalties will be assessed, and the account must be brought current or be subject to shut-off.

I/We understand and agree that the **EQUAL-PAY** amount may, at the discretion of the Utility Business Office, be adjusted if it becomes apparent that the accumulated charges are exceeding the accumulated payments to such an amount that the account may experience an undue burden on me/us at settlement. In this event, written notification will be mailed explaining the new **EQUAL-PAY** amount.

This agreement shall remain in full force and effect until Jasper has received written notification from me/us of its termination in such time and in such manner as to afford Jasper a reasonable opportunity to act on it; or, in the event of service termination. In either event, I/We understand and agree that the account will be reconciled and any balance due must be paid at that time.

\_\_\_\_\_  
Signature(s) Date: \_\_\_\_\_